

Launch Into Your Future

Navigation Supports

Student Learning Deck



Three ideas to use now

- **Know this**

- Admissions, aid, accessibility, academics, workforce, and basic-needs questions often have different owners.
- A resource list is not a completed referral unless the student knows why to contact the office and what to bring.
- Follow-up should confirm the connection, the answer received, and the next unresolved need.

What to know. What to verify.

Start here

- Navigation support turns a question into a verified handoff: identify the information owner, make the connection, and confirm what happens next.
- Admissions, aid, accessibility, academics, workforce, and basic-needs questions often have different owners.

Verify before acting

- Do not give every question the same referral.
- Do not treat a resource list as a completed handoff.

Build your action plan

- **Next moves**

- Write the exact question or barrier in the student's own words.
- Identify the office or organization that controls the answer.
- Confirm the correct contact method, required information, and expected next step.
- Make the connection and save the contact, date, and confirmation.

Use it now

Exit ticket

Write the next action you will take about Navigation Supports. Name the official person or office that can verify your information, and choose a follow-up date.

